

# community paramedic scope of practice

## Community Paramedic Scope of Practice: Expanding Healthcare Access and Impact

**community paramedic scope of practice** has become an increasingly important topic as healthcare systems evolve to meet the needs of diverse populations. Traditionally, paramedics have been viewed as emergency responders whose primary role is to provide acute care during emergencies and transport patients to hospitals. However, with the rise of community paramedicine programs, the scope of practice for paramedics has expanded significantly, allowing them to play a vital role in preventive care, chronic disease management, and reducing hospital readmissions.

Understanding the community paramedic scope of practice opens the door to recognizing how these healthcare professionals contribute beyond the emergency room and ambulance setting. This article delves into the nuances of their evolving responsibilities, training, and the benefits they bring to patients and healthcare systems alike.

## What Is the Community Paramedic Scope of Practice?

The community paramedic scope of practice refers to the range of duties and responsibilities that paramedics are authorized and trained to perform outside the traditional emergency response framework. Unlike conventional paramedics who primarily provide immediate critical care and transport, community paramedics operate in a more holistic, proactive healthcare environment.

Their work often involves scheduled visits to patients' homes, clinics, or community centers, aiming to manage chronic conditions, provide education, and connect patients with appropriate healthcare resources. This expanded scope requires additional education and certification beyond standard paramedic training, focusing on primary care skills, chronic disease management, and public health principles.

## Key Components of the Scope

Community paramedics may perform tasks such as:

- Conducting health assessments and monitoring vital signs
- Administering vaccines and medications under protocol
- Providing wound care and basic treatments
- Educating patients on medication adherence and lifestyle modifications
- Coordinating care with physicians, nurses, and social workers
- Assisting with care transitions to prevent unnecessary hospital admissions

These responsibilities highlight a significant shift from reactive emergency care to proactive, patient-centered interventions.

## The Role of Training and Certification

Expanding the community paramedic scope of practice necessitates specialized training that equips paramedics with the knowledge and skills to handle a wider range of healthcare needs. Many programs require paramedics to complete additional coursework in areas like:

- Primary care principles
- Public health and epidemiology
- Chronic disease management (e.g., diabetes, hypertension)
- Mental health awareness and intervention
- Patient communication and education techniques

Certification programs often culminate in a community paramedicine credential, ensuring that practitioners meet rigorous standards and can safely deliver expanded services. This advanced training empowers paramedics to act as vital links between patients and the broader healthcare

system, especially in underserved or rural areas.

## **Collaboration and Integration with Healthcare Providers**

A critical aspect of the community paramedic scope of practice is the collaborative nature of the role. Community paramedics work closely with physicians, nurses, social workers, and case managers to create comprehensive care plans tailored to individual patient needs. This team-based approach enhances continuity of care and improves health outcomes.

By serving as the eyes and ears in the community, paramedics can identify early warning signs of deterioration, address social determinants of health, and facilitate timely interventions. Their ability to bridge gaps between emergency services and primary care providers is invaluable in managing complex patient cases.

## **Impact on Healthcare Systems and Patient Outcomes**

The expanded community paramedic scope of practice is transforming how healthcare is delivered, especially for populations that face barriers to accessing traditional medical services. Here are some of the notable impacts:

### **Reducing Emergency Department Visits and Hospital Readmissions**

One of the driving goals of community paramedicine is to decrease unnecessary emergency room visits by managing patients' conditions proactively. For example, patients with chronic illnesses like congestive heart failure or COPD benefit from regular monitoring and early intervention, which can prevent exacerbations requiring emergency care.

Studies have shown that community paramedic programs lead to significant reductions in hospital readmissions, resulting in cost savings for healthcare systems and less strain on emergency services.

## **Improving Access in Rural and Underserved Areas**

In regions where healthcare resources are scarce, community paramedics serve as frontline providers who bring care directly to patients' homes. Their ability to assess, treat, and refer patients locally reduces travel burdens and ensures timely care. This role is especially critical for elderly populations and those with mobility challenges.

## **Enhancing Patient Education and Self-Management**

Through personalized education and ongoing support, community paramedics empower patients to take better control of their health. Teaching proper medication use, nutrition, and symptom recognition helps patients avoid complications and maintain a better quality of life.

## **Legal and Regulatory Considerations**

The community paramedic scope of practice is governed by state or regional regulations that define what paramedics can and cannot do. These regulations vary widely, reflecting differences in healthcare infrastructure, legal frameworks, and public health priorities.

Some jurisdictions have formalized community paramedicine programs with clear guidelines, while others are still developing policies. It's important for community paramedics and their employers to stay informed about licensure requirements, protocols, and liability issues to ensure compliance and patient safety.

## Scope of Practice Protocols

Protocols typically outline:

- Authorized procedures and interventions
- Medication administration rules
- Documentation and reporting standards
- Communication pathways with supervising physicians

Adhering to these protocols not only protects patients but also supports paramedics in delivering care confidently and effectively.

## Future Directions and Innovations

As healthcare continues to evolve, the community paramedic scope of practice is poised to expand further, integrating new technologies and care models. Telehealth is one promising area where paramedics can collaborate with remote physicians to enhance decision-making and care delivery.

Additionally, data analytics and electronic health records enable more coordinated and personalized care plans. Community paramedics may also take on roles in public health surveillance, vaccination drives, and emergency preparedness, further embedding themselves as essential healthcare partners.

The ongoing development of community paramedicine reflects a broader trend towards value-based care, emphasizing prevention, patient engagement, and efficient resource use. This makes the community paramedic scope of practice a dynamic and exciting field with significant potential to improve population health.

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Community paramedics are redefining what it means to provide emergency and primary care by extending their skills beyond traditional boundaries. Understanding their scope of practice helps us appreciate the critical role they play in bridging gaps in healthcare, improving patient outcomes, and supporting overburdened systems. Whether by managing chronic conditions, educating patients, or collaborating with multidisciplinary teams, community paramedics are becoming indispensable actors in modern healthcare landscapes.

## **Frequently Asked Questions**

### **What is the community paramedic scope of practice?**

The community paramedic scope of practice includes providing non-emergency healthcare services, such as health assessments, chronic disease management, wound care, and patient education, often in patients' homes or community settings to reduce hospital visits.

### **How does the community paramedic scope of practice differ from traditional paramedics?**

Traditional paramedics primarily provide emergency medical care and transport, while community paramedics focus on preventive care, chronic disease management, and connecting patients to healthcare resources in non-emergency settings.

### **What types of patients do community paramedics typically serve?**

Community paramedics typically serve patients with chronic illnesses, frequent hospital users, elderly individuals, and those with limited access to healthcare, aiming to improve health outcomes and reduce emergency department visits.

### **Are community paramedics allowed to administer medications?**

Depending on regional regulations, community paramedics may administer certain medications within

their scope, often under medical oversight or protocols, to manage chronic conditions or provide symptomatic relief.

## **What training is required for community paramedics to expand their scope of practice?**

Community paramedics usually undergo additional education and training beyond basic paramedic certification, including courses in primary care, chronic disease management, mental health, and social determinants of health.

## **Can community paramedics perform diagnostic testing in the field?**

Yes, community paramedics can perform certain diagnostic tests such as blood glucose monitoring, ECGs, blood pressure measurements, and pulse oximetry to assess patient conditions and guide care decisions.

## **How does the community paramedic scope of practice support healthcare systems?**

By providing preventive and follow-up care, community paramedics help reduce hospital readmissions, emergency department visits, and healthcare costs, while improving patient access and continuity of care.

## **Is the community paramedic scope of practice standardized across different regions?**

No, the scope of practice for community paramedics varies by country, state, and local regulations, influenced by healthcare system needs, legal frameworks, and available resources.

## **What are the limitations of the community paramedic scope of**

## practice?

Limitations include restrictions on performing invasive procedures, prescribing medications, and providing certain types of advanced medical care, which typically require referral to or collaboration with other healthcare professionals.

## Additional Resources

Community Paramedic Scope of Practice: Expanding Roles in Modern Healthcare

**community paramedic scope of practice** has emerged as a pivotal element in the evolution of emergency medical services (EMS) and broader healthcare delivery systems. As healthcare systems worldwide grapple with increasing demands, rising costs, and the need for more accessible care, community paramedicine offers a dynamic solution by expanding traditional paramedic roles beyond emergency response. This article investigates the multifaceted scope of practice for community paramedics, exploring the regulatory frameworks, clinical responsibilities, and the impact on patient outcomes and healthcare systems.

## Understanding the Community Paramedic Scope of Practice

The community paramedic scope of practice refers to a set of expanded duties and responsibilities that paramedics undertake, typically outside the realm of immediate emergency response. Unlike traditional paramedics, whose primary role involves rapid assessment and transport of critically ill or injured patients to hospital facilities, community paramedics provide proactive, preventive, and follow-up care within community settings. This expanded scope allows them to address non-emergent medical needs, chronic disease management, and social determinants of health.

Community paramedicine programs are designed to fill gaps in healthcare access, particularly in rural or underserved urban areas where hospital resources may be scarce or where frequent emergency



department (ED) visits could be avoided. The scope is often defined by local or state regulatory bodies and varies widely depending on jurisdiction, but generally includes a combination of clinical care, patient education, and coordination with other healthcare providers.

## Clinical Roles and Responsibilities

Community paramedics engage in a broad spectrum of clinical activities that extend far beyond traditional EMS duties. Their scope of practice may include:

- **Chronic disease monitoring:** Regular assessment of patients with conditions such as diabetes, hypertension, or chronic obstructive pulmonary disease (COPD) to reduce hospital readmissions.
- **Medication reconciliation and administration:** Ensuring patients understand and correctly take prescribed medications.
- **Wound care management:** Providing dressing changes and monitoring healing progress to prevent complications.
- **Preventive screenings and immunizations:** Offering flu shots, blood pressure checks, and other preventive services.
- **Post-discharge follow-up:** Conducting home visits to ensure patients comply with discharge instructions and detect early signs of deterioration.

These responsibilities require community paramedics to possess advanced clinical training beyond the baseline emergency medical technician (EMT) or paramedic certification, often involving additional coursework in primary care, chronic disease management, and patient communication.

## Regulatory Frameworks and Variability in Practice

One of the most significant challenges in defining the community paramedic scope of practice is the lack of uniformity in regulation. In the United States, for example, each state's EMS regulatory agency delineates what community paramedics are authorized to perform. Some states have formalized community paramedicine programs with clearly defined protocols and certification requirements, while others allow more limited or pilot initiatives.

The National Association of Emergency Medical Technicians (NAEMT) and the National Highway Traffic Safety Administration (NHTSA) have advocated for standardized curricula and scope guidelines to promote consistency and patient safety. However, the variability persists, influencing how community paramedics integrate into healthcare teams and the extent of their clinical autonomy.

## Impact on Healthcare Delivery and Patient Outcomes

The expansion of the community paramedic scope of practice has demonstrated significant potential to improve healthcare delivery, particularly by reducing unnecessary ED visits and hospital admissions. Studies have shown that targeted community paramedicine programs can decrease healthcare costs by providing timely interventions in the home, thus preventing exacerbations of chronic illnesses.

For instance, a 2019 study published in the Journal of Emergency Medical Services (JEMS) reported a 30% reduction in ED visits among patients enrolled in a community paramedicine program focused on heart failure management. Additionally, by addressing social determinants such as housing instability or lack of transportation, community paramedics help bridge gaps that traditional healthcare providers may not fully address.

## **Collaborative Care and Integration with Healthcare Systems**

Effective community paramedicine relies heavily on integration with other healthcare providers, including primary care physicians, nurses, social workers, and mental health specialists. Community paramedics often act as liaisons, facilitating communication between patients and providers, coordinating care plans, and ensuring continuity of care.

This integrated approach requires interoperable health information systems and clear protocols for referral and follow-up. The community paramedic scope of practice, therefore, encompasses not only clinical skills but also competencies in care coordination and patient advocacy.

## **Training and Certification Considerations**

Expanding the paramedic role necessitates specialized training programs that focus on primary care skills, chronic disease management, and patient-centered communication. Many institutions have developed certificate programs or continuing education modules tailored to community paramedicine.

Certification requirements vary; some regions mandate formal certification to practice as a community paramedic, while others incorporate it as an optional advanced skill set within paramedic licensing frameworks. Continuous professional development is critical to maintain competency in this evolving field.

## **Pros and Cons of Expanding the Community Paramedic Scope of Practice**

While the benefits of broadening the community paramedic scope are well-documented, it is essential to also consider potential drawbacks and challenges:

- **Pros:**

- Improved access to care in underserved areas.
- Reduced strain on emergency departments and hospitals.
- Cost savings through decreased hospital readmissions.
- Enhanced patient satisfaction and engagement.

- **Cons:**

- Variability in regulatory standards can complicate program implementation.
- Potential scope creep without adequate oversight might affect patient safety.
- Additional training requirements may impose financial and time burdens on paramedics.
- Integration challenges with traditional healthcare teams and systems.

Balancing these factors is crucial as healthcare systems consider adopting or expanding community paramedicine programs.

## Future Perspectives

Looking ahead, the community paramedic scope of practice is poised to evolve alongside technological advancements and shifting healthcare priorities. Telehealth integration, for example, could enable community paramedics to consult remotely with physicians while assessing patients in their homes, further enhancing care quality and efficiency.

Moreover, as healthcare moves toward value-based models, the emphasis on preventive care and chronic disease management makes the community paramedic role increasingly relevant.

Policymakers and healthcare leaders are increasingly recognizing the value of standardized training, clear scopes of practice, and sustainable funding to support these programs.

Community paramedicine represents a promising frontier in healthcare innovation, merging emergency medical expertise with primary care principles to meet the complex needs of diverse populations. The ongoing refinement of the community paramedic scope of practice will be instrumental in shaping the future of accessible, patient-centered care.

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\*\*Each new print copy of Nancy Caroline's Emergency Care in the Streets, Canadian Seventh Edition also includes Navigate 2 Advantage Access that unlocks a complete eBook, Study Center, homework and Assessment Center, and a dashboard that reports actionable data. Learn more at

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**community paramedic scope of practice: Nancy Caroline's Emergency Care in the Streets, Canadian Edition** Nancy L. Caroline, 2011-03-09 The Paramedic Association of Canada, together with the American Academy of Orthopaedic Surgeons and Jones and Bartlett Publishers are proud to continue Dr. Nancy Caroline's legacy by introducing Emergency Care in the Streets--Canadian Edition! Dr. Caroline's work transformed EMS and the entire paramedic field. She created the first national standard curriculum for paramedic training in the United States. She also wrote the first paramedic textbook: Emergency Care in the Streets. In 2007, we welcomed back Emergency Care in the Streets with the publication of the Sixth Edition in the United States. Now, this program has been rewritten and revised by Canadian EMS experts specifically for Canadian paramedics, using the National Occupational Competency Profiles.

**community paramedic scope of practice: Nancy Caroline's Emergency Care in the Streets Advantage Package (Canadian Edition)** American Academy of Orthopaedic Surgeons (AAOS), Paramedic Association of Canada,, Nancy L. Caroline, Russell MacDonald, 2020-03-06 Navigate 2 Advantage Access unlocks a complete Audiobook, Study Center, homework and Assessment Center, and a dashboard that reports actionable data. Experience Navigate 2 today at [www.jblnavigate.com/2](http://www.jblnavigate.com/2). In the early 1970s, Dr. Nancy Caroline developed the first paramedic textbook and transformed paramedic education. Today, the Paramedic Association of Canada is proud to continue this legacy, delivering world-class education to future paramedics in Canada and around the globe. The Eighth Edition offers cutting-edge, evidence-based content that aligns with

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**community paramedic scope of practice: Sanders' Paramedic Textbook** Mick J. Sanders, Kim McKenna, American Academy of Orthopaedic Surgeons (AAOS),, 2024-01-17 Based on current guidelines, standards, and medical research in the EMS field, Sanders' Paramedic Textbook, Sixth Edition is both a comprehensive learning tool for paramedic students and reliable desk reference for emergency physicians. This critical resource includes in-depth explorations of key subjects such as pathophysiology, pharmacology, airway management, medical disorders, patient assessment, and trauma--

**community paramedic scope of practice: Understanding the Australian Health Care System** Louise Reynolds, Deborah Debono, Joanne Travaglia, 2023-10-01 A sound understanding of Australia's complex health system is essential for all health professionals who work and collaborate with others in delivering health care. The fifth edition of Understanding the Australian Health Care

System provides a comprehensive and accessible overview of the structure of the health system, its various functions and the various roles within it. Logically structured and easy to follow, the resource covers aspects of health system structure and function, health insurance, the PBS, complementary and alternate medicine, current governmental and legislative changes, and comparison to other high-income countries. This overview places into context the 12 health professions and their roles, emphasising the importance of interprofessional practice. Fully updated to reflect current policy, trends and environment, and how these impact on the health care system, practitioners and consumers, this book is an excellent resource for those undertaking health and medical undergraduate and postgraduate courses. - Updated to reflect current policy and health environment - Explores the roles of 12 health professions with a focus on inter-professional practice - Case studies and accompanying video interviews with practitioners and thought leaders bring theory to life - Test Bank to support learning - Full range of instructor resources on EvolveStudent resources on Evolve: • Discipline-specific case studies • 11 video interviews and transcripts Instructor resources on Evolve: • PowerPoints • Tutorial Planner • Test Bank - Greater emphasis on interprofessional practice - Considerations of the impact of the SARS-CoV-2 pandemic on health care delivery and workforce - New section on aged care, considering the Royal Commission into Aged Care Quality and Safety - New chapter on social work - Includes changing scope of practice of nurse practitioners, podiatry and occupational therapy - New sections on the regulation of paramedics with the introduction of Ahpra Paramedicine Board of Australia registration

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**community paramedic scope of practice: Emergency Medical Services, 2 Volumes** Jane H. Brice, Theodore R. Delbridge, J. Brent Myers, 2021-11-17 The two-volume *Emergency Medical Services: Clinical Practice and Systems Oversight* delivers a thorough foundation upon which to succeed as an EMS medical director and prepare for the NAEMSP National EMS Medical Directors Course and Practicum. Focusing on EMS in the 'real world', the book offers specific management tools that will be useful in the reader's own local EMS system and provides contextual understanding of how EMS functions within the broader emergency care system at a state, local, and national level. The two volumes offer the core knowledge trainees will need to successfully complete their training and begin their career as EMS physicians, regardless of the EMS systems in use in their areas. A companion website rounds out the book's offerings with audio and video clips of EMS best practice in action. Readers will also benefit from the inclusion of: A thorough introduction to the history of EMS An exploration of EMS airway management, including procedures and challenges, as well as how to manage ventilation, oxygenation, and breathing in patients, including cases of respiratory distress Practical discussions of medical problems, including the challenges posed by the undifferentiated patient, altered mental status, cardiac arrest and dysrhythmias, seizures, stroke, and allergic reactions An examination of EMS systems, structure, and leadership

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people presenting to emergency care settings. Featuring typical presentations across community, pre-hospital and hospital contexts, the scenarios demonstrate how clinicians can identify underlying mental health issues that can often go undetected and contribute to poor health outcomes. Mental Health in Emergency Care provides a framework for thinking about mental health in emergency settings, and how to develop mental health knowledge and skills that can be applied in order to provide more holistic care to all patients. - Emphasis on mental health core principles for practice - recovery, person-centered, trauma informed care, collaborative practice, cultural safety - Focus on essential mental health nursing skills and the importance of mental health triage and assessment as part of a comprehensive approach - 18 scenarios written for clinicians, by clinicians, based on typical presentations across community, pre-hospital and hospital contexts - Red flags for possible mental health issues provide practical support - Includes lived experience perspectives for in-depth understanding - Provides relevant information on what to say and what to do in an emergency setting - A focus on self-care within emergency care settings - An eBook included with print purchase

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**community paramedic scope of practice:** *Human Factors for Healthcare E-Book Ally*

Ackbarally, Catie Paton, 2024-04-04 Human factors such as fatigue and poor communication can increase the risk of safety incidents. This new book is the first to address the specific needs in this area of nurses and allied health professionals, who make up the majority of the workforce. The aim of the book is to support understanding of human factors and the role they play in quality and safety. It will help the reader identify risks, understand human error, and develop non-technical skills (social, cognitive and personal) that will support them in their practice across a range of clinical environments. With contributions by leading experts in this emerging area, many of whom remain in practice, *Human Factors for Healthcare: A Guide for Nurses and Allied Health Professionals* is an ideal textbook for teaching and learning in both academic and clinical settings. - Covers the basic concepts right through to the most up-to-date research on human factors, including: Patient safety; Human error; Human factors for non-medical practitioners; Human Factors in urgent, unscheduled and emergency care; Non-technical skills; The role of communication; Teamwork; Leadership; Situation Awareness and Decision Making; Workplace culture; Stress and fatigue; Resilience - Reflects the requirements of the 2018 NMC Standards of Proficiency for RNs and HCPC (2023) Standards of Proficiency for AHPs. - Features experts in the field from a variety of settings - Embraces a broad range of speciality areas ranging from wards to A&E and ITU - Contains clinical scenarios, case studies, tips and questions to help the reader reflect and engage

**community paramedic scope of practice:** *Nancy Caroline's Emergency Care in the Streets,*

*Canadian Edition* Nancy L. Caroline, Russell MacDonald, Robert J. Burgess, 2009-07-24 Together with the Paramedic Association of Canada and the American Academy of Orthopaedic Surgeons, Jones and Bartlett Publishers is proud to publish *Emergency Care in the Streets*, originally authored by Dr. Nancy Caroline. In the United States, this textbook has been central to paramedic training since the 1970s. Much loved and greatly respected, this textbook is still unrivalled in its ability to speak directly to the paramedic through humor and wisdom. Now, for the first time, Dr. Caroline's textbook has been adapted by a team of Canadian paramedics! Dedicated to the late Dr. Caroline, this textbook honors her work with: Progressive case studies that lead you through an emergency call from beginning to end Practical at-the-scene advice Notes from Nancy: Words of wisdom from Dr. Caroline A mixture of text, colour photographs, diagrams, and cartoons to suit all learning styles Skill Drills with written step-by-step explanations and visual summaries of important skills and procedures C.

**community paramedic scope of practice:** *Trauma Team Dynamics* Lawrence Marshall

Gillman, Sandy Widder, 2025-09-12 The majority of medical errors are non-technical in nature, stemming from faulty decision-making, asynchronous information gathering, lack of situational awareness and ineffective communication and team leadership. Reviews of accidents from other high-risk industries, including the airline industry, have had similar findings. This led the National Aeronautics and Space Administration (NASA) and the airline industry to develop crew (now crisis) resource management (CRM) training. These team-based training strategies address "non-technical" skills to counteract human error and improve team and patient safety. Medicine has begun adapting

this training especially within the realms of anesthesia and critical care. Trauma surgery has been slower to utilize this work; however, simulation-based training is increasing in popularity. The first edition of Trauma Team Dynamics was a revolutionary book in the field of trauma care. It was the first text that integrated the complexities of trauma care but illustrated how these could be streamlined and improved through a team-based focus and training. CRM and team-based training has grown substantially in the past six years since this text was conceived, and there have been significant developments both in the breadth of the training as well as refinement in the topics covered, teaching methods utilized and strategies employed to overcome the multitude of challenges still faced in this area. The second edition of this text expands greatly on the initial CRM topics covered in the opening section of the book. Hot topics in CRM training, including the concepts of followership, and conflict resolution and highlights strategies such as mindfulness and others to manage stress and reduce burnout, are discussed. The text also expands into novel areas of trauma care including less invasive bedside endovascular treatments such as REBOA (Resuscitative Endovascular Balloon Occlusion of the Aorta) and a more in-depth discussion of teleresuscitation and trauma care in austere environments. Featuring 28 new chapters, the second edition of Trauma Team Dynamics is written by experts in trauma, critical care, emergency medicine, nursing, respiratory therapy, and pre-hospital care and include NASA- and United States military-affiliated experts. It is intended for use as both a day-to-day clinical resource and a reference text, and includes self-assessment questions as well as guidance on CRM curriculum design and implementation.

**community paramedic scope of practice: Behavioral Emergencies for Healthcare Providers** Leslie S. Zun, Kimberly Nordstrom, Michael P. Wilson, 2021-01-04 This fully updated second edition focuses on mental illness, both globally and in terms of specific mental-health-related visits encountered in emergency department settings, and provides practical input from physicians experienced with adult emergency psychiatric patients. It covers the pre-hospital setting and advising on evidence-based practice; from collaborating with psychiatric colleagues to establishing a psychiatric service in your emergency department. Potential dilemmas when treating pregnant, geriatric or homeless patients with mental illness are discussed in detail, along with the more challenging behavioral diagnoses such as substance abuse, factitious and personality disorders, delirium, dementia, and PTSD. The new edition of Behavioral Emergencies for Healthcare Providers will be an invaluable resource for psychiatrists, psychologists, psychiatric and emergency department nurses, trainee and experienced emergency physicians, and other mental health workers.

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